

# Aurelia News

Edition 7 October 2020

## This Edition:

### David Jones, Company Update, Coming out as LGBT,

#### Aurelia's Newsletter Bio!

This month: David Jones



My name is David Thomas Jones and I am a trainer and IQA for Aurelia Training Ltd.

I have worked at Aurelia for over 5 years. After studying my BA Hon's in Social Care and Deaf Studies, I went on to work in the field of care. This consisted of working in the charity sector for organisations within the West Midlands that support Mental Health to sensory impairment. I started off as a carer after finishing off my degree and progressed to a Deputy Manager within two years. I was then recruited to run a home that was non-compliant. Within a year the implementation of improving standards and the level of support given to our service users addressed the issues raised and achieved compliance. This led to better outcomes for our service users and staff. This period in my life was very influential

as it developed my coaching and managerial skills. Towards the end of the period I used my newly developed skills to become a trainer prior to starting at Aurelia Training Ltd. I have and still work within the volunteer sector, working with under 16's who are hearing impaired. This keeps my knowledge and skills in the sector and in admin and customer service up to date.

During my time with Aurelia Training I have progressed from an Assessor to Trainer and IQA. My role is varied, I work with my team to ensure that good planning and delivery provides successful outcome for our learners and their employers. I also ensure that I am compliant with the examination board and meet regularly with my managers and team to continue to improve our practice and skills. I deliver apprenticeships in Care, CYP, Business Administration and Team Leading. This gives me the opportunity to reflect on my own experiences and make it more relatable to the learner. I love this aspect of my job as I am able to interact and support learners to achieve. I also like the fact that my role is different from day to day and is not predictable. The most important thing for me is seeing the learner achieve their long term goal and take part in their journey from start to finish.

#### Useful Links - This months link is to the Advanced Learner Loan

[https://logon.slc.co.uk/cas/login?\\_locale=en\\_GB&service=https%3A%2F%2Fwww.student-finance.service.gov.uk%2Fcustomer%2Fhome%2Fpages](https://logon.slc.co.uk/cas/login?_locale=en_GB&service=https%3A%2F%2Fwww.student-finance.service.gov.uk%2Fcustomer%2Fhome%2Fpages)

 <https://www.aureliatraining.com/>

 <https://twitter.com/AureliaTraining>

 <https://www.linkedin.com/company/aurelia-training-ltd>

 <https://www.facebook.com/Aurelia-Training-339381249413113/>

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## Company Update

We successfully passed the Matrix Standard accrediting our information advice and guidance, a big thank you to all our learners and employers who spoke to the assessor.

We also continue our endorsement by Skills For Care for another year!

## Lockdown Part 2

This is a challenging time for all of us, but here at Aurelia we are adapting our delivery methods for learners by meeting guidelines around online delivery, video conferencing, emails, and phones calls. Please contact your trainer for any information about how we can continue to support your learning.

We are able to work with learners who have been furloughed, or need more flexibility due to lockdown and changes in their employment. We continue to sign up learners easily with our new online system, and maintain our contact with employers old and new.

## Remote Learning

Since Lockdown we have been looking at ways to continue to deliver quality training and support our learners to continue their learning journey.

We now offer:

Live workshops/meetings, via Teams and Zoom with learners, employers and staff.

Regular telephone and email support

Remote sign ups and assessment.

Support for End Point Assessment including remote invigilation & professional discussions.

Trainers are carrying out observations via Zoom for courses where appropriate.

Learners are able to send in course work electronically or by post to receive feedback.

## Face to Face Delivery

Where allowed we will still deliver face to face training working in line with covid measures.

**Tortoise & the Hare Challenge update**

Vicky & Gina are now over half way and have raised £150 so far. There is still time to donate and follow their journey. Aspire have responded to the lockdown by extending the deadline to February 2021, though they are still hoping to complete by the end of December if the pools reopen

[https://www.justgiving.com/team/Tortoise-Hare-Swim?fbclid=IwAR3JUE-4GOt-Ve5E9s\\_vGI2JOnL3LQF4wWmHQMjAdClvZ1pE5RqIpk0Yr2oU](https://www.justgiving.com/team/Tortoise-Hare-Swim?fbclid=IwAR3JUE-4GOt-Ve5E9s_vGI2JOnL3LQF4wWmHQMjAdClvZ1pE5RqIpk0Yr2oU)

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## Health & Social Care Apprenticeships

### Adult Care Worker—Level 2

This is suitable for all front line staff such as care assistant, support workers, personal assistants in all care settings. This award is for all staff who care and support adults to achieve their personal goals and live as independently and safely as possible, ensuring person centred care. A level 2 diploma in care is achieved as part of this apprenticeship, which covers knowledge, skills and behaviours through written work, professional discussions and observations in the workplace.

### Lead Adult Care Worker—Level 3

This is suitable for all staff who carry out supervision, frontline leadership and work autonomously and includes job roles such as Senior Care Workers, Senior Support Workers, Social Work Assistant, Community Development worker, Family Support Worker etc. This could include working with learning disability, mental health, substance misuse, homecare as well as other areas of care. A level 3 diploma in care is achieved as part of this apprenticeship with knowledge and skills and behaviours achieved through written work, professional discussion and observations in the workplace.

### Lead Practitioner in Adult Care—Level 4

This is for individuals who guide and inspire teams and have a depth of knowledge and expertise in particular conditions and specialist skills. You will have responsibility in areas such as care needs assessment, occupational therapy, physiotherapy, rehabilitation and enablement. You will coach and mentor others in the team and will have a role in assessing performance and delivery of care. You could work in areas such as residential and nursing homes as well as domiciliary care, days centres, home care as well as some clinical settings. During this course you will complete a Level 4 Diploma in Adult Care. This will be completed in a variety of ways including professional discussion, written work and observations.

**Functional Skills** - All qualifications include Maths, English. These will be delivered over the course of the programme.

**If you hold previous maths & English Qualifications these may exempt you!**

**End Point Assessment (EPA)** - We spend the last 3 months preparing for and completing EPA for both awards, although this is embedded in the awards throughout the courses.

EPA for the Adult Care Worker and Lead Adult Care Worker comprises of a 60 question Multiple Choice Exam which is 90 minutes long, this can be taken remotely at the present time with online invigilation and a professional discussion with the EPA examiner which is 45 minutes long.

EPA for the Lead practitioner and Leader in Adult Care comprises of an observation which is 60 minutes long with a 15 minute post observation question session and a Professional Discussion which is 60 minutes with 10% discretion.

**Care Certificate** - For both the Level 2 & 3 standards, apprentices will need to have completed the care certificate prior to going to End Point Assessment.

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## Coming Out as LGBT

Coming out means telling those close to you something about yourself that may not be obvious. It can be difficult for those close to you to accept the news at first. However, it is important to remember that everyone's coming out journey is different. Sexual orientation and gender identity means sharing with others that you are lesbian, gay bi or trans. The process of coming out can be very different for everyone and can take time for someone to become comfortable and confident within their own skin.



More recently during the COVID19 pandemic and lockdown, many LGBT learners will find themselves without their support systems or safe spaces. Unfortunately, some may experience discrimination and abuse due to their LGBT status. It is important as an education provider to ensure the mental wellbeing of our learners is at the centre of everything that we do, providing appropriate care and support. Here is a list of support organisations that can offer support and guidance on current legislation to protect those of us in the LGBT community from discrimination.

<https://www.stonewall.org.uk/best-practice-toolkits-and-resources-https://switchboard.lgbt/>  
<https://www.samaritans.org/>  
<https://www.gov.uk/guidance/advice-and-support-for-lgbt-people>

<https://www.mindout.org.uk/>  
<https://lgbt.foundation/>



### Help Community Group Support those Most in Need:

Community Group work in partnership with rugby clubs across the country supporting community projects to help disadvantaged children and their families. Help us to continue to do this through our crowd funding site below:

[www.crowdfunder.co.uk/help-community-group-support-those-in-need](http://www.crowdfunder.co.uk/help-community-group-support-those-in-need)  
THANK YOU!

### Safeguarding and Wellbeing

As always we are still looking out for our learners, please stay safe at this difficult time.

**Gina Smith** our Designated Safeguarding Lead will be able to offer advice or refer any concern to the relevant agency. Contact: [gs@aureliatraining.com](mailto:gs@aureliatraining.com) or call : **07384214574**.

Please remember in these changing times to be conscious of safety and appropriate behaviour when engaging in video conferencing. We will always contact you through our work emails

**Debs Wilson** is looking after you're wellbeing, If you need any advice or support please send us a message via Facebook or to [dw@aureliatraining.com](mailto:dw@aureliatraining.com)

### Just for fun!

The human body has around 270 bones at birth – this total decreases to around 206 bones by adulthood after some bones get fused together .

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